

Goods Return Form

Complete this form and enclose it with your returned items.

90-DAY RETURNS

Unused items in original packaging, suitable for resale.

01 YOUR DETAILS

Full name

Order number

Email address

Telephone number

Address

Postcode

02 ITEMS YOU ARE RETURNING

PRODUCT CODE / DESCRIPTION

QTY

REASON

Additional information / reason for return

PLEASE INCLUDE THIS FORM WITH YOUR PARCEL

How to return your items

Follow these steps to help us process your refund quickly.

1

Check your items

Items must be unused, undamaged, complete and in their original product packaging, suitable for resale.

2

Pack each item securely

Protect each item individually. Use a sturdy outer box and cushioning to prevent movement or damage to finished surfaces. Do not tape or write on product boxes.

3

Enclose your paperwork

Place the completed return form and a copy of your sales order inside the parcel. Keep a copy of your order number for reference.

4

Send your parcel

You are responsible for return postage. We recommend a tracked service and keeping proof of posting until your refund has been processed.

RETURN ADDRESS

SIMPLY DOOR HANDLES

Core Hardware Limited

Unit 29 The Ringway, Beck Road

Huddersfield, West Yorkshire, HD1 5DG

YOUR REFUND

Once returned items are received and checked, refunds are processed to the original payment method within 14 working days.